

# Take a break from the game

We take our responsibilities as a host very seriously, and each of our properties has a robust Host Responsibility Programme in place. Our commitment in this space reflects our international operations with the highest standards applied to safeguard each of our communities.

Please don't be offended if our staff remind you to take a break. SkyCity recommends all our customers have regular breaks during their casino visits.

We may remind a customer to stop gaming and take a 30-minute break for a meal or refreshments. We may also remind a customer to stop gaming for a six-hour period to allow adequate rest before deciding if they wish to return.

SkyCity staff may ask a customer to leave the gaming areas if there are concerns that their breaks have been insufficient during their visit. In those circumstances our staff will explain everything that customer needs to know.

We hope you continue to enjoy your entertainment experience with us. Please ask any staff member if you would like further information or assistance while you're here, or alternatively if you have any concerns that your gambling might be problematic

**call the Gambling Helping 0800 654 655 or text 8006**

(free and confidential 24 hours)