

Why we can't serve you

Please don't be offended if we slow down or stop serving you alcohol, or ask you to stop gaming.

SkyCity has a company-wide commitment to the Responsible Service of Alcohol and important obligations under the sale of Liquor and Gambling Acts. Customer well-being and safety is our top priority.

- We have a wide range of food, low-alcohol and non-alcohol drinks available 24/7.
- We slow down the service of alcohol to people if it appears they are becoming intoxicated.
- People who appear intoxicated aren't permitted to game, be served alcohol or remain on the premises.
- We help guests access safe transport options when needed.

For further information and assistance please ask to see the Security Shift Manager or Duty Bar Manager.