

Children at **SkyCity**

SkyCity welcomes all families

It is New Zealand law that all children under the age of 14 must be supervised by an adult at all times whilst on any SkyCity premises. If an unsupervised child is found on SkyCity premises, it is the company's policy to:

- Take the child to a secure, supervised area of the building with security staff.
- Take all reasonable steps to locate the parents, guardians or caregivers and accompany them to the secure area.
- Notify the Police, who may choose to arrest the parents, guardians or caregivers and notify child services.
- If the parents, guardians or caregivers are found to have been gambling, SkyCity may issue an Exclusion Order from all SkyCity casinos in New Zealand for a period of two years.
- If the parents, guardians or caregivers have been negligent in leaving the child unsupervised, then they may be trespassed from all SkyCity properties for a period of up to two years.

SkyCity takes incidents of this nature extremely seriously.

SkyCity:

- Requires all employees to report any child that has been left unsupervised.
- Patrols SkyCity car parks and environs to detect any unsupervised children in vehicles and surroundings.
- Takes all reasonable steps to discourage the presence of children in areas adjacent to the gaming facilities.

Frequently asked questions

Q) Can my children accompany me on to the Main Casino Floor?

A) No. In New Zealand, you must be aged 20 years or over to enter the Main Casino Floor.

Q) SkyCity is a safe place, can I leave my child alone knowing they are safe here?

A) No. It is New Zealand law that children under the age of 14 must be supervised by an adult at all times. This includes SkyCity and anywhere else in New Zealand, even at home. You can also be liable for a fine of \$2,000.

Q) Can I leave my child in my hotel room while I go out?

A) No. SkyCity hotels offer babysitting services. Please contact Concierge for details.

**If you need more information,
please contact the Security Shift
Manager on 0800 SKYCITY.**

**Children under the age of 14
must not be left alone at SkyCity.**