

Ka whiwhi mēra whakatairanga tonu au?

Kāo, engari he wā poto pea mo te whakahou a SKYCITY i ana pūrongo kōrero me te whakakore i ngā whakawhiwhitinga mō ana whakatairanga, mahi hoki i hainatia e koe (me tētahi ingoa tango (arā, he ingoa kē) wāhi tuku mēra, wāhitau īmēra, nama waea kua tukuna mai e koe) me ētahi whakawhiwhitinga kua tukuna kēhia atu ki a koe i mua i te tukatukatanga o tō tono aukati. Me whakapā mai mēnā he māharahara ōu mō ngā mēra whakatairanga a SKYCITY.

Ka āhei tonu au te kuhu ki ngā whare kai me ngā wāhi inu waipiro?

E whakakāhorehia e te aukati-whaiaro tō kuhu ki ngā wāhi petipeti, whare kai, wāhi inu waipiro hoki i roto i te SKYCITY i Kirikiriroa me SKYCITY i Tāmaki Makaurau. Ka āhei tonu koe te haere ki ngā wāhi inu waipiro, whare kai, hōtera, pokapū huihui hoki i waho o ngā wāhi petipeti i SKYCITY Tāmaki Makaurau me SKYCITY Kirikiriroa.

Engari, ka aukatia mai koe i ngā wāhi katoa o SKYCITY Queenstown Casino. Whakapā mai ki a mātou mēnā kei te āwangawangā koe.

Kāore koe i te noho taratahi

Ka whakatitina a SKYCITY i a koe ki te tohu i tētahi kaitohutohu hei kaitautoko me tētahi tumu kōrero ngaio hei ārahi, āwhina hoki i a koe. Ka taea e mātou te whakarato i tētahi rārangi o ngā ratonga tumu kōrero pea, he koreutu, muna me te wātea mō te 24 haora i te rā. E wātea hoki ngā ratonga tumu kōrero i ngā reo maha. E āhei ana koe te heri mai i tētahi kaitautoko ki te hui aukati-whaiaro i SKYCITY.

SKYCITY TĀMAKI MAKĀURAU 0800 SKYCITY (0800 759 2489)

SKYCITY KIRIKIROA 07 834 4900

SKYCITY QUEENSTOWN 03 441 0400

KAWENGA TOI WHENUA SKYCITY

ĪMĒRA: hostresponsibility@skycity.co.nz

AUKATI- WHAIARO I SKYCITY

Tō mātau pūmau

ki ā mātau kiritaki

{ *Waea ki te Gambling Helpline* }
0800 654 655
{ *(koreutu me te muna 24 haora i te rā)* }



He mea nui ki a SKYCITY ana kawenga hei toi whenua: ko te haumarua me te oranga o ā mātou kiritaki te whāinga matua. Ka whakarato hātepe aukati-whaiaro a SKYCITY mō ana kiritaki i raro i ngā whakaritenga o te Gambling Act 2003.

Mō ētahi tāngata he kino ka hua mai i te petipeti, tae atu ki ngā raruraru moni, taumahatanga kare ā-roto, raruraru whanaungatanga rānei. Mēnā kei te raruraru koe, tētahi atu rānei nā te mahi petipeti, he huarahi pai pea te aukati-whaiaro.

He aha te aukati whaiaro?

Ka taea e tētahi kiritaki te tono tūao kia aukatia mai ia i ngā wāhi petipeti o ngā Whare Petipeti SKYCITY katoa i Aotearoa mō te 3, 6, 9, 12 me 24 marama.

Ko te aukati-whaiaro anake taku huarahi?

Kāo – he maha atu anō ngā upane hei whai ki te whakahaere i ō mahi petipeti, tae atu ki te whai i ngā aratohu petipeti me te haere ki ngā tumu kōrero ngoāio. Mō ētahi atu mōhiotia mō ngā upane e wātea ana ki a koe, whakapā atu ki te Gambling Helpline: 0800 654 655, haere rānei ki www.gamblingproblem.co.nz.

Me pēhea taku aukati-whaiaro?

Me whakapā atu ki tētahi kaimahi SKYCITY ka kī atu kei te hiahia koe ki te aukati-whaiaro i a koe anō. Ki te kore koe e hiahia ki te kuhu mai ki SKYCITY, ka tukuna atu e mātou te puka tono ki a koe (ka whakaotihia e koe i te kāinga me te pōhi mai anō), ka tiki rānei i tētahi puka tono i tētahi tumu kōrero mate petipeti.

He aha te hātepe?

Mēnā e hiahia ana koe ki te whakaoti i te hātepe aukati-whaiaro i SKYCITY, ka wātea mai tētahi kaimahi matatau ki te āwhina i a koe i ngā haora mahi. Ka tuhia ngā taipitopito mōu me te tango i tō whakaahua i tētahi hui i rō tari tūmataiti. Ko te kaupapa o te whakaahua he āwhina i a SKYCITY mō tō kuhunga mai anō ki ngā wāhi petipeti i a koe e aukatia ana ka mōhiotia koe.

Ka whakatenatenahia koe ki te tohu i tētahi kaitohutohu (whānau, hoa rānei) hei tautoko i a koe ki te whiriwhiri i tētahi ratonga tumu kōrero māu. Ka whakamāramahia atu ngā whakaritenga o tō aukati-whaiaro ki a koe, tae atu ki ngā whakaritenga kuhu anō me eke i a

koe i mua i tō tono anō kia āheitia anō koe ki ngā wāhi petipeti i ngā Whare Petipeti SKYCITY katoa. Ka tukuna tētahi Whakahaau Aukati ki a koe. I raro i tēnei whakahaau, e rāhuitia ana koe ki te kuhu ki ngā wāhi petipeti i SKYCITY Tāmaki Makaurau, SKYCITY Kirikiriroa me SKYCITY Queenstown mō te wā i tīpakohia, ā, kia eke anō i a koe ngā whakaritenga kuhu anō.

He muna?

He ratonga matawhāiti te hātepe aukati ka whakahaerehia wehe mai i te papa petipeti. Ko ngā mōhiotia ka riro mai i te wā o te hātepe he muna, ā, ka tuarhia anake e SKYCITY ēnei mōhiotia mēnā ka whakahauehia (e te ture, tētahi atu rānei), e whakapono ana rānei a SKYCITY kei te mōrearea te ora, te hauora rānei o te tangata.

Ka aha mēnā ka huri ōku whakaaro?

Ahako he tūao te aukati whaiaro, ina tukuna te Whakahaau Whaiaro e kore e taea te whakakore.

He aha ngā whakaritenga mō te kuhu anō?

Kaua tētahi Pānui “Whakahaau ki te Wehe i te Wāhi” (RTLPL), Kaihaumi hoki/rānei e noho mana ana ki a koe nā tētahi wāhi SKYCITY i Aotearoa. He whakaaturanga e tohu ana kua eke i a koe ngā wāhanga tumu kōrero e hiahia ana e ai ki tō Whakahaau Aukati.

Ki te tutuki i a koe ēnei whakaritenga kuhu anō me tō hiahia kia hoki mai anō ki tētahi Whare Petipeti o SKYCITY, me tutuki i a koe tētahi puka tono kuhu anō ka tuku ki a SKYCITY me tētahi reta mai i tō ratonga tumu kōrero e whakaū ana i tō taetae atu. Kāore koe e āhei atu ki ō mātou wāhi petipeti kia whakaaehia rā anōtia e SKYCITY tō tono kuhu anō. Ehara i te mea ka mana noa te kuhu anō. Ka hiahia anō pea e SKYCITY ki te whakauru anō i ētahi atu whakaritenga kuhu anō mēnā ka hiahia ia.

Ka aha mēnā ka whakamātau koe ki te kuhu ki ngā wāhi petipeti i a koe e aukatia ana?

Tērā pea ka hāmenehia koe e Te Tari Taiwhenua, ā, ka whainahia hoki. Ki te kitea koe i roto i tētahi wāhi petipeti o SKYCITY, ka tukuna pea he Pānui “Whakahaau Wehe i te Wāhi” (RTLPL) ki a koe, tētahi Pānui Kaihaumi rānei. Ko te tikanga o tēnei, e kore koe e āhei atu ki tētahi wāhanga hāngai o SKYCITY me ngā wāhi petipeti) mō tētahi rua tau atu anō. Ki te takahia e koe te Pānui Kaihaumi, ka hāmenehia pea koe e Ngā Pirihimana o Aotearoa.